

How to Source Australian-Made Products

Featuring

Steve Eagle, Daryl & Andrew Grant



How To Source Australian-Made Products...

...and still be competitive with cheap foreign imports

Steve Eagle Andrew and Daryl Grant

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Yes it is possible!

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And we're going to show you loads of examples of Australians that have done just that!

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You'll Learn...

- Session One: How to identify a hot selling product that can be made competitively in Australia
- Session Two: How to calculate the profit you can make from any product, before you spend a cent
- Session Three: Where to find the right manufacturer for you, and how to get the best price and terms on products you're sourcing
- Session Four: How to do highly profitable "no-money-down" deals, so you have no outlay for inventory

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All this is based on the system that Steve has created to source over

3,500 products valued at over \$1.5 billion

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He's also taught this system to hundreds of people just like you...and we'll share lots of those examples today



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Alex – sells hairdressing scissors and dog grooming clippers. Used a no-money-down strategy to launch

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Chris – wholesales
Australian-made
leather and
furniture care
waxes in bulk to
furniture retailers

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We'll talk about
Sample Selling
in session four today

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We'll show you how to find Australian manufacturers in session three today

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We'll show you how to get bulk orders from big companies in session four today

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We'll show you how to find products that compete with imports in session two today

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Pip – won an Export Marketing Development Grant for selling her Australianmade dog crates, covers and cushions ("Luxury Pupholstery") into the US

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Tack and Hoe Ping – won five design awards for their travel stroller, including Time Magazine's best inventions of 2022

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DESIGN AND INNOVATION AWARDS

And loads more that we'll show you today!

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But be warned...



This system is NOT just about swapping your overseas supplier for an Australian one and keeping everything else the same...

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You can't use the "Amazon importing" strategy and expect to be profitable

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We'll show you our entire system today to design, manufacture and sell high quality, Australian-made products

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You'll learn the system to build a strong, profitable Australian-made business

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Sessions 1 and 2

Choose a product that can be profitably made in Australia

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Sessions 3 and 4

Get the product manufactured and make sales

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Who is this system relevant for?

Which one(s) are you?

- 1. Online sellers eBay, Amazon, Gumtree, Shopify, FB etc...
- 2. Retailers
- 3. Wholesalers, agents and distributors
- 4. Sellers of info products wanting to diversify into physical product
- 5. People wanting to sell a "subscription box" of consumables
- 6. Importers wanting to localize their supply chain to Australia
- 7. People wanting to export high quality Australian-made products
- Complete newbies wanting to learn the ropes and build a brand
 Those wanting a long-term, sustainable business

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Who am I and why should you listen to me?

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l've worked on everything from fighter jets to toilet paper!

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Here are some products I've been involved in that you're probably familiar with...





Ford Ranger

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And here's my latest project...





Steve Eagle

- 18yrs in Product Development, Cost Estimating and Purchasing
- Sourced over 1.5 billion dollars' worth of products over more than 3,500 projects, all over the world in the last 23 years (everything from toilet paper to F1-11 fighter jets)
- Worked for brands like Ford, Toyota, Fisher & Paykel, ADF prototyping, selecting suppliers and sourcing globally while side hustling my own businesses
- Part owner in many businesses, in charge of their sourcing
- Now coach others to do the same

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Andrew Grant

- Management consultant (with wife Daryl) for 15 years, helping businesses grow
- · Helped organisations raise millions in government grants
- · Specialise in selling information products online
- Last 14 years built a multi-million-dollar online coaching and training business, helping experts like Steve to get their knowledge and systems out there
- Worked with thousands of small businesses globally

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Let's get in to it!

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How do you choose a product that can be profitably made in Australia?



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Remember, it's NOT just about swapping your overseas supplier for an Australian one and keeping everything else the same...

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You can't use the "Amazon (or any other) importing strategy" and expect to be profitable

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If you do that, here's what can happen...

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So, what do you do instead? How to Source Australian-Made Products

Here are the 4 keys to success in choosing the right product

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Key #1

Choose a product that solves a problem

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Solve a problem

- Start by identifying the problem, then design a product to solve it
- Don't "fall in love" with your product idea just because you think it's a good idea doesn't mean others will buy it!
- Choose a product where there is existing demand you don't have to educate customers about why they need it
- Make it something that is not a "discretionary" purchase, it's a must-have, not a nice-to-have
- Ensure you can differentiate from existing products (sometimes just being Australian-made is enough!)

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Bad examples (from Al!)

- Banana slicer
- Pizza scissors
- Callous remover
- Pet rock hammock
- Phone charging gloves
- Caffeinated soap
- Sock clips
- Bluetooth shower head

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And here are some great examples from Steve's clients

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Surprisingly,
"Australian-made"
is quite subjective!

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If something is grown or produced in Australia, then it's obviously Australian made



But even if it contains imported parts, it can still be Australian-made



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The ACCC states that things need to be "substantially transformed" in Australia, which means they are "fundamentally different in identity, nature or essential character from all of their imported ingredients or components"

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Here are some examples...



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We'll show you how Olaf
massively increased his
production and his margins
in session four today

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Here's an example of one of my products that's Australian-made, but includes imported parts

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It was super quick and simple to go from concept to cash!



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Pro Tip

This is also a great example of a non-money-down strategy!

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We'll cover the no-money-down process in detail in session four today

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Flatliner Skateboards

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This strategy uses a mix of imported and local materials, local assembly

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Strategy

- 1. Find a hot product that isn't available in Australia
- 2. Approach the overseas supplier and arrange a distribution agreement for some component parts
- 3. Ask for samples
- 4. Source as many components as possible locally
- 5. Make sales in bulk at trade shows and direct to retailers
- 6. Order and fulfil

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The problem:

"I (and lots of others) wanted to enjoy snow boarding all year round"

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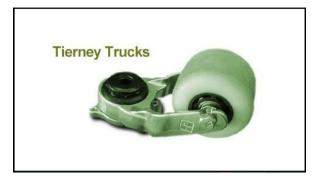


Tierney Rides Skateboards









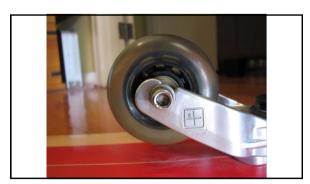
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Results	
Cost per board:	
 Wheels (imported from Tierney Rides) 	\$9.33
 Board (sourced locally) 	\$68.00
 Kit cost 	\$77.33
 Wholesale price 	\$150.00
 Profit per board 	\$72.67
Retail	\$240.00
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With 100 sales per month, that's \$7,267 per month profit
...for a start up cost of under \$200

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Write down your aha's!
(There should be lots)

Key #3

People are prepared to pay a premium for Australian-made

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Roy Morgan poll:

96% of Australians prefer to buy locally-made over imports

And they are prepared to pay up to a 17% premium over imports

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Surprisingly, Australian manufacturers are more competitive than most people think

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Why Australian manufacturers can compete

- 1. No cost and delay from international shipping
- 2. Using automation instead of labour reduces the impact of Australia's more expensive labour rates
- 3. You can negotiate without the language and cultural barriers
- 4. You cut out any "middle-men" (eg Alibaba)
- 5. Quicker concept to cash, eg get samples shipped overnight
- 6. Many Australian government grants available
- 7. Governments and corporates prefer buying Australian-made





So by being Australian-made you have a head start over importers, including Amazon sellers, Drop-shippers and more



Key #4 Almost anything CAN be made in Australia, but not everything SHOULD be



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Did you know there are over 118,000 manufacturers in Australia, across 114 industries?

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This is largely thanks to the old automotive industry

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The issue is – they are hard to find as there is no central database

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The good news is... we created one!

And we'll show you how to access it later

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You can get practically anything manufactured here...



(remembering that your product can include imported parts and still be "Australian made")



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But there are products that work well, and others that don't

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Here are some of the niches that work well...





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Niches for Australian-made products

- **Electronics and Computers**
- Garden and Tools
- Beauty and Healthcare
- Groceries and FMCG
- Toys, Kids and Baby Clothing
- Shoes and Bags
- Handmade Jewelry
- Sports and Outdoors
- Eco-Sustainable, Biodegradable and Organic products
- Products for Seniors and Aged Care
- Kitchen, Furniture and Homewares

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And here's what to avoid...





Niches and products to avoid

- · A product that solves a non-existent problem
- Products that change rapidly and need regular updates
- Things that are highly regulated, eg safety devices
- Brand-sensitive products, eg smartphones or running shoes
- Products that are hard to differentiate, so get bought on price
- Anything in a shrinking market, or that is a short term fad



Here are just some of the products Steve's been involved with, that fit the criteria...

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Here are just some of the projects
we've worked on for our own or clients'
businesses

100% Natural material shoes Plush Toys 3d printed tooling for casting Car

Walking Frames Portable emergency energy generators Small diameter refractory pipe Concept Car

Fridge Drawers and storage Non-lethal Ammunitions Beer delivery systems Skateboards and



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What products or niches are you working in or considering? Do they meet the criteria? How to Source Australian-Made Products 115

Questions? How to Source Australian-Made Products

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Sessions 3 and 4 Get the product manufactured and make sales How to Source Australian-Made Products 121

Please be back on time How to Source Australian-Made Products

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So far we've come up with an idea for a product that can be made in Australia How to Source Australian-Made Products

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Now you need to make sure it's going to be profitable...before spending a cent of your hard-earned cash!

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To do this, we need to do two calculations...

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1. How much can we sell it for?

2. What will it cost to make?



The good news is, you can do both of these calculations sitting at your computer

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This tells you how much profit you'll make...so you can decide right up front if it's worth doing

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Can you see how much less risky this process is?

If it's not going to be profitable...move on to the next idea!

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This process has helped lots of Steve's clients to pivot from a non-profitable product to a profitable one!

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When you Buy Like an Eagle,
you maximise profits
and greatly reduce the risk of
losing money

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Remember, we need to do two calculations:

- 1. How much can we sell it for?
 - 2. What will it cost to make?

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Let's do the first step, and find out "How much can we sell it for?"





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In order to do this, we need to "Benchmark" the product

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Benchmarking is about researching your competitors





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Benchmarking tells us HOW your competitors are selling



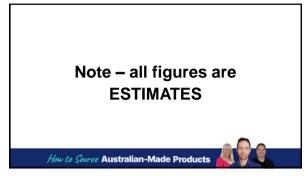


It tells us what their product costs them, and how much they sell it for

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If you're spending more than an hour on this step you're overcooking it!

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Are you ready?

Here's how to benchmark
a product

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Benchmarking example How to Source Australian-Made Products

Write down your aha's!
(There should be lots!)

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Now that we have a clearer idea how to maximise the profit from the beard trimmer, we need to better understand the cost to make it

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This will refine our profit estimate



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The process we use is "Cost Estimating"

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Cost estimating is a process used by large companies such as Ford, to understand their likely costs BEFORE approaching a manufacturer

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Knowing what a product
SHOULD cost to make puts
you in a much stronger
negotiating position with your
manufacturer

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How to create a Cost Estimate

A cost estimate takes into account:

- Raw materials
- Purchased parts

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- Manufacturing processes used
- · Labour both time and skills required
- Manufacturer's overheads



The Cost Estimate calculates the manufacturing cost per item

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It's all done with desk research

The information you need is all readily available online

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Pop Quiz

"How do most people do their cost estimate?"





Answer

They call an Australian manufacturer and ask "How much to make XYZ product?"!

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...and then they wonder why the price they are quoted is not competitive!

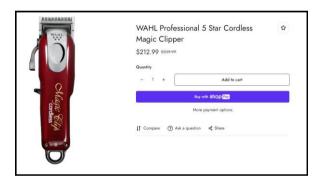


Let's work through a Cost
Estimate example so you
can see how to do it

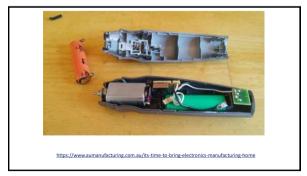
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And here's the
"sell it before you source it"
marketing strategy

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"Sell it before you source it" strategy

- Find a large retailer or franchise that currently sells existing leading brands of beard trimmer
- Offer that they can sell a similar product, but with their own branding, at a more competitive price with very little effort
- Get an initial order from the retailer, including a 50% deposit
- Place your order with the manufacturer using the deposit to secure your stock

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Results

Cost of beard trimmer (manufactured locally) \$20.15
Wholesale \$30.42
Profit per unit \$10.27
Retail \$57.99
Retailer's profit \$27.57

If you sell 1,000 per month, that's \$10,270/month profit for you and \$27,570 for your retail partners which means they will sell your product for you all day long!

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And here's what can happen if you sell directly to the consumer...

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Results

Cost of beard trimmer (manufactured locally)
 Advertising or Platform Commission (15%)
 Retail Price
 Take Home Profit
 \$22.34

If you sell 1,000 per month, that's \$22,340/month profit for you and your family!!

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Write down your aha's! (Again, there should be lots!)



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"Sell it before you source it" strategy Eco-friendly loo paper

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Eco-friendly toilet paper

- A client in Australia was sourcing eco-friendly bamboo toilet paper from China to sell to McDonalds and the Australian Government
- Using my sourcing system he pivoted to Australian-made...and found a supplier in Qld who price-matched his Chinese supplier
- We also helped him qualify for the Indigenous Business Australia Program, to get massive government support

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Eco-friendly toilet paper

- He's now supplying the Australian government and McDonalds with Australian-made, eco-friendly toilet paper from an Australian supplier at prices usually only seen in Asia, and expanding into cleaning products
- His long term goal is to export Aussie-made, eco-friendly loo paper, at China-competitive prices. The icing on the cake is that he will also qualify for Australian export grants
- He has supplied 14,000 maxi rolls to a NSW local council

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Matt Henderson Bambooli

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What's been your biggest ah-ha so far?

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Remember where we are up to in the process...

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Sessions 3 and 4

Get the product manufactured and make sales

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So far we've come up with an idea for a product that can be made in Australia



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Then we calculated what it would cost to make, and how much we could sell it for to make sure it's going to be profitable

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Now that we know we have a winner, it's time to...

Source it and Sell it





But just before we do that, let's look at another no-money-down strategy

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"No money down" strategy

Trailer accessory

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Steve Baker

- Business Coach based in Hervey Bay
- Desire to leave a legacy business for the family
- Began his sourcing journey in May 2019
- Has been kicking massive goals (more examples later)
- Approached an inventor / distributor who had designed an innovative product that solves a problem for anyone with a trailer
- They had large global orders (over 50,000 units per month from the US and Europe), so any cost savings on manufacturing would be substantial

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Problems we hear from people trying to find an Australian manufacturer

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5 issues finding Australian manufacturers

- "I can't find any manufacturer in Australia who has the capability to make my product"
- 2. "When I email or call them they never get back to me"
- 3. "They quote me a price that is more than competitors' retail price, for an equivalent imported product"
- 4. "They ask for really high Minimum Order Quantities (MOQs)"
- 5. "They ask for a really high upfront payment"

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Here's how to overcome each one of these...

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Problem #1 "I can't find any manufacturer in Australia who has the capability to make my product" How to Source Australian-Made Products

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Reality #1 There are over 118,000 Australian manufacturers, covering 114 industries How to Source Australian-Made Products

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Google search for Materials, Capability and Process

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When you do a Google search for these in Australia, you'll find hundreds if not thousands of options

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Besides doing a Google search (the right way!), here are some other places you can find Australian manufacturers

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Where to find Australian manufacturers

- · Visit Austrade.gov.au and search by industry or product
- Visit https://www.australianmanufacturing.com.au
- · Contact the Chamber Of Commerce
- Go to trade shows and trade events that feature your product, similar products or similar industries
- Advanced Manufacturing Growth Center <u>https://www.amgc.org.au/</u>
- Our list of over 118,000 Australian manufacturers

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Problem #2

"When I email or call them they never get back to me"

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Reality #2

If you choose a manufacturer with the right size and capability they will be happy work with you

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Find a manufacturer who...

- 1. Values your business, is proactive and responsive
- 2. Has expert knowledge, experience and longevity
- 3. Is in the right industry, State and area
- 4. Is the right size and scale to support and grow with you
- 5. Scores well on Steve's 29 point Supplier Selection Checklist

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Problem #3

"They quote me a price that is more than competitors' retail price, for an equivalent imported product"

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Reality #3

You can use your Cost Estimate as a powerful negotiating tool

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Negotiation Strategy - price

- 1. Approach the negotiation by discussing process and capability in order to assess if the manufacturer meets your production and design requirements
- 2. If they clear the Supplier Selection process, request a quote
- 3. Compare the quote to your Cost Estimate. Adjust your Cost Estimate if necessary, and identify any gaps
- 4. Meet with the manufacturing team sales, finance, operations and leadership to discuss the gaps and close them

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Negotiation Strategy - price

5. "Based on the information shared, and considering materials, labour and process costs we have a gap I'd like to close, I believe a fair price should be \$X. Can you please help me understand how you got \$Y"

Either:

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- They can't explain it, and the price is then negotiable to \$X as estimated
- They explain it well (therefore adjusting the estimate) and you accept \$Y, in which case the product design becomes negotiable to keep the price at \$X

Repeat the process until all gaps are closed \$X=\$Y





Goal of negotiation with a manufacturer...

To get the best VALUE, at the right COST with the least RISK

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Your goal should ALWAYS be to get a win-win solution



When negotiating with an Australian manufacturer, focus on "how we can work together to compete with foreign imports"

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Creating Value
NOT Reducing Cost
should be what sets the
"Hard Limits" of your
negotiation

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Let us know if this is all making sense?



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Problem #4

"They ask for really high Minimum Order Quantities (MOQs)"

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Reality #4

MOQs become irrelevant if you use the right strategy





Negotiation Strategy - MOQ

The best way to negotiate on MOQs is... to side-step it all together!

- 1. Once you've agreed a price, place a sample order, eg 5 pieces
- Explain that you need to test and ensure they are the right partners for you. Also for you to take photos, make videos, and make sales
- Use the samples to get your first order (eg 100 pieces) and place an order for "sales samples"
- 4. Continue selling, and order as needed

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With "Sample Selling" you can make sales really quickly and cheaply

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Here's an example

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Example

Unique Custom Marine sold their carbon fibre marine instrument switch panel from samples







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We'll show you how to do Sample Selling in the next session

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Problem #5

"They ask for a really high upfront payment"

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Reality #5

If you use the right strategy you should pay no more than a few hundred dollars to start

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How to minimise upfront costs

- Make sales from samples (more about this in the next session) so you don't have to outlay for large amounts of inventory
- Sell in bulk, eg to a retailer, large corporate or government department - use their deposit to cover the cost of manufacturing
- Negotiate to amortise any upfront manufacturing costs (eg tooling) over several orders

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Olaf The Violin Maker

Local and imported materials, local manufacture, export

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Olaf The Violin-Maker How to Source Australian-Made Products

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Olaf The Violin-Maker

- Was sourcing average quality violins that took weeks of work to bring them up to his standard
- Followed the sourcing process to "Buy like an Eagle"
- Found an ideal manufacturer using European woods
- Worked with his chosen manufacturer to create much better quality products, that took him just a few hours to bring up to standard
- Result 4,300% productivity improvement, margins of 1000%+
- Olaf can now produce in 2 months what would usually take him 7 years and sales have immediately accelerated!

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Olaf The Violin-Maker

This has freed up Olaf's time to do marketing:

- Created a YouTube channel and has over 57,300 subscribers
- Joint Venturing with well-known violinists Two-set (over 4 million YouTube subscribers)
- Become a celebrity in his niche
- Building a brand and an IP asset
- Globally Competitive and Sought After
- Recently Olaf sold more in one month than he previously did in an entire quarter. He broke his sales record and is now expanding his

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Next session

How To Rapidly Go From
Concept To Cash, using our
"Sell It Before You Source It" and
"No-Money-Down" Strategies

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Please be back on time



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Welcome back!



So far we've come up with an idea for a product that can be made in Australia





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Then we calculated what it would cost to make and how much we could sell it for to make sure it's going to be profitable

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Then we looked at how to get it manufactured in Australia

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Now it's time to SELL it How to Source Australian-Made Products

And by using our "Sell It Before You Source It" and "No-Money-Down" Strategies you can go from Concept to Cash really quickly!

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Sell it before your source it process

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- 1. Choose a product that fits the criteria to make profitably in Australia
- Calculate what it will cost to make, and what you can sell it for, so you know it's a winner before you spend a cent
- 3. Find an Australian manufacturer and negotiate the price and volume
- Get samples made
- 5. Identify suitable buyers and take orders (and deposit) based on the samples
- 6. Use the deposit to get the product manufactured
- 7. Deliver product, and take the balance as profit

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"Sample selling"

Making sales from a sample can be easy and quick...if you know how to do it

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Types of samples

- If your product is simple you can ask your manufacturer to make a small run (eg 100 pieces) for you to use as sales samples
- For more complex products, you can "hand-make" samples with materials on hand
- · You may be able to make a mock up using 3D printing
- If you can't make the finished thing (or at least a facsimile of it), you can show samples of the materials it will be made of
- You can also get 3D rendered drawings done of your product if you are unable to get a sample made cost-effectively

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Sample selling example

Savitrek





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Example

Savitrek sells safety blankets to BCF and the Royal Flying Doctor Service





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Savitrek - sample selling

- After making sales to BCF, the Royal Flying Doctor Service and Akubra he wanted to get into the mining industry
- He showed samples of the fabric. While they weren't interested in safety blankets, they did ask if he could make fire hydrant covers, document covers, door stops, vehicle flags and more
- As a result Marvin got a first order of \$120,000 and is now selling into 32 mine sites. He has a 7-figure turnover
- The mining company asked him to supply to the big distributor they buy from, which has 1,200 outlets throughout Asia-Pacific

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Here is another example of a business that launched with sample selling

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Example Silver Turtle sells sand-free beach towels to resorts and retailers from samples How to Source Australian-Made Products

The key to success in selling Australian-made products is to become a Problem Solver

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Examples of problems you can solve, now you know how to source Australian-made

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Problems you can now solve

- Australian retailers and online sellers want to stock more Australianmade products (including their own brands), but they don't know how to source them cost-effectively
- Australian government departments are obliged to buy Australianmade products if they can, and must source at least 20% locally
- Big companies have products they must buy, and would prefer Australian-made if the price is competitive with imports

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Let's look at examples of businesses that have made money solving these types of problems...

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Strategy #1

Help retailers and online sellers source Australian products, including their own brands

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Distributor to Australian Government

- Distributor had a contract to supply practice bullets to Australian Department of Defense
- Distributor's costs were \$7 per round for 50cal, and \$4 per round for 9mm
- I did a cost estimate and was able to improve the figures considerably

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Results

- Initial costs were \$7 per round for 50cal, and \$4 per round for 9mm
- Using similar materials, product was about 2.5 times over-priced
- By changing materials and process, I was able to further reduce cost
- Overall result was an increased profit for the distributor of 150%, and a reduction in cost to the Department of Defence
- This produced a 6-figure income secured for 3 years based on delivery of first sample order
- · Required only 12 hours a month to deliver

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Strategy #3

Help big companies to source Australian-made for products they buy regularly





Example

Bambooli (now Wpop shop) sells eco-friendly loo paper and other paper products to McDonalds, resorts and government departments



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Or you can use an even quicker method...

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- Through your networking, find a potential buyer with a problem eg, they need an Australian-made product
- Offer to calculate what it will cost to make, and what you can sell it for, so you know if you can solve their problem
- 3. If the numbers stack up, find an Australian manufacturer and negotiate the price and volume
- Take a deposit from the buyer, and use it to get the product manufactured
- 5. Deliver the product, and take the balance as profit

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Steve Baker has done many deals like this...



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Example

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Steve Baker got a \$500k order for artificial turf from a local retirement village after meeting the owner at a networking breakfast



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Example Steve Baker – sold steel chain to the fishing industry after being asked "can you source this for us?" Went from Concept to Cash in just 6 weeks! "Stainless Steel Trawler Supplies"





